

# Introducing Dover Pantry



 [www.yourlocalpantry.co.uk](http://www.yourlocalpantry.co.uk)

 @doverpantry

 @DoverPantry

# Background

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Dover Pantry is a new community food store, opening 20<sup>th</sup> January 2021

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Located on the High Street, Unit 16, in the Charlton Centre

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Opening initially on Wednesdays from 10am-2pm

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Providing local families, who are struggling financially, with access to affordable and healthy fresh food and store cupboard staples

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For a weekly membership fee of £5, members can shop once a week and can save £650 on their food bills\*

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A range of volunteer roles are available, providing valuable work experience and opportunities to meet people in the local area.

# What is a Pantry?



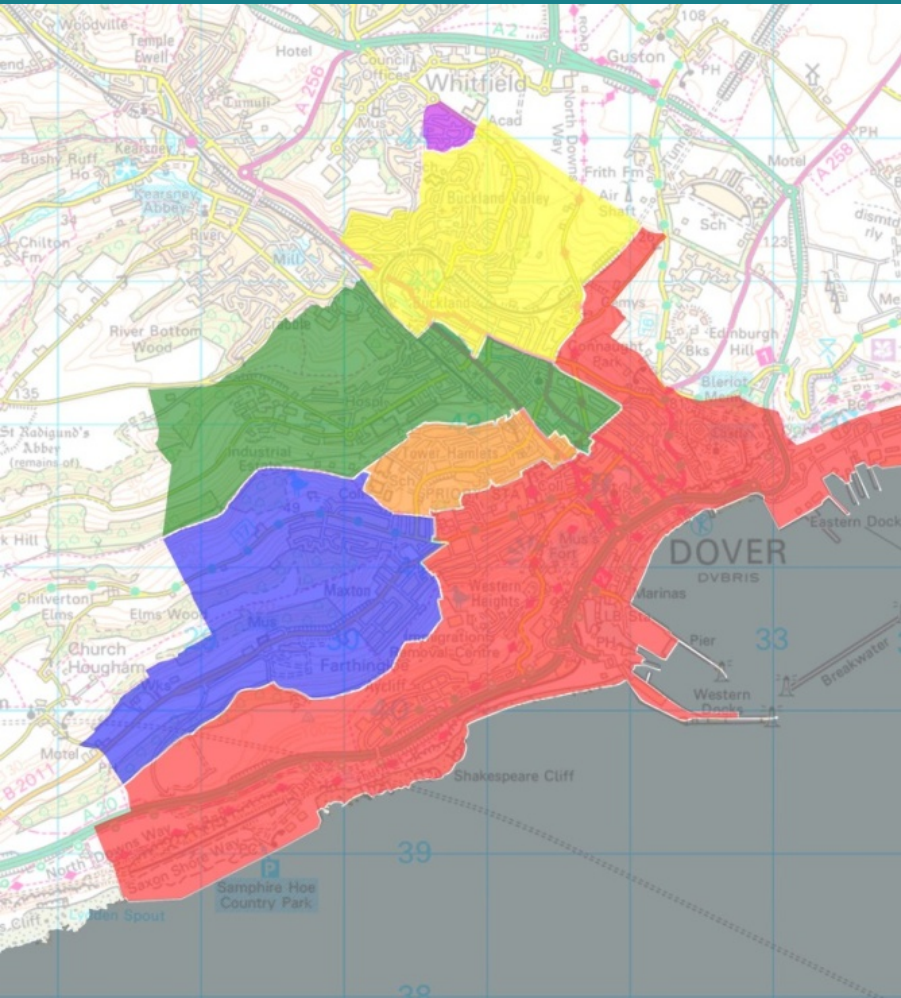
- Dover Pantry is a franchise of Your Local Pantry ([www.yourlocalpantry.co.uk](http://www.yourlocalpantry.co.uk))
- It will provide members in the Dover area with access to affordable food for a weekly membership fee of £5
- The membership fee is used to keep the store running and stocked with essentials
- Stock is provided by the national charity FareShare and using surplus stock from local food retailers
- A selection of healthy, good quality foods are available, all within their use by dates
- The store is run by the community for the community. With the support of the Store Manager, volunteers keep the shelves stocked and the Pantry running.

# How does it work?



- Members of the Pantry are invited to shop once a week, for a weekly membership fee of £5.
- When arriving at the store, members are greeted by our Store Manager, and volunteers and checked in before they shop, using their membership ID card.
- Members are then able to choose up to 15 items each week from a selection of chilled, frozen, fresh and store cupboard items.
- Stock will change week to week, depending on what FareShare and local supermarkets provide, but there should always be a good selection of staples available.
- Members can pay their subscription each week before they shop.

# What area will Dover Pantry serve?



Membership is available to people living in the following locations:

- [Buckland Parish Ward](#)
- [Maxton & Elms Vale Parish Ward](#)
- [Rokesley Parish Ward](#)
- [St. Radigund's Parish Ward](#)
- [Tower Hamlets Parish Ward](#)
- [Town & Castle Parish Ward](#)



# Membership criteria...

To be eligible to join the Pantry, members will need to answer "yes" to at least one of the following questions as part of the application process:

- Do you ever struggle to pay rent?
- Do you ever struggle to pay energy bills?
- Do you ever struggle to pay for other essentials?
- Have you had to cut back on the amount you spend on shopping in the last three months?
- Do you ever run out of money toward the end of the week?

# How to sign-up as a member...

1. Visit <https://www.yourlocalpantry.co.uk/doverpantry/> and complete the online membership application form. Or call 07898 045384 to complete an application over the phone (opening hours: 10am to 12pm Mon - Fri)
2. **Applications will be reviewed and all individuals contacted** to advise if they are approved as a member (subject to step 4), have been put on a waiting list, or have been declined membership due to having not met the criteria.
3. All approved members are required to visit the Pantry to **show proof of address, and photo ID** and to pay their first weekly subscription of £5.
4. Approved members will be allocated a membership number and will be provided with a **membership card and pack**.
5. Members on the waiting list will be offered places as soon as capacity is sufficient to take on more members, or membership spaces become free.

# Volunteer opportunities...



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- The Pantry will be run by the Store Manager, with the support of volunteers from the local community
- Volunteering provides valuable work experience and the opportunity to meet new people in the local area
- Roles include:
  - **Pantry Assistants** to welcome customers and assist with their shopping
  - **Stock Assistants** to manage stock deliveries, and assist with heavy lifting and manual handling
  - **Supermarket Surplus Food Collectors** to pick up goods and deliver to the Pantry.
- Anyone interested in volunteering can contact [volunteer@doverpantry.org.uk](mailto:volunteer@doverpantry.org.uk) for more information or call 07898 045384.



# How you can help.....

